



**LTC-NB**  
**SLD-NB**

## **AGM & Conference**

**May 17th & 18th, 2023**  
**Delta Fredericton**



The New Brunswick  
Association of  
**NURSING  
HOMES**

L'Association des  
**FOYERS  
DE SOINS**  
du Nouveau-Brunswick



# PRESIDENT AND CEO MESSAGE



We will begin by extending a heartfelt welcome to all of you. We are so happy to be hosting the 2023 NBANH Annual General Meeting and we are looking forward to another wonderful, educational and refreshing 2 day event. Our event theme “*This is Long Term Care in NB*” accurately reflects that we all acknowledge that there have been changes and challenges faced by the sector over the past few years. However, now we are back, and we are getting stronger day by day. Throughout the COVID-19 pandemic, we demonstrated that we provide great care to our residents and their families, we support our staff, and we take the steps necessary to ensure that we adjust based on the hard lessons and experiences from other provinces. Now we are getting back to the evidence-based business of nursing home care, care is our business.

We congratulate the planning committee for organizing an exciting in person event. After 3 years of hosting virtual events, having everyone gather in person has never been more meaningful and important to all of us.



We are pleased to welcome all venders to the tradeshow and encourage all delegates to visit each booth. We thank venders for their efforts to attend and to make their booths engaging, relevant and informative.

Sincerely,

Roger Levesque  
President

Julie Weir  
Chief Executive Officer

## PLATINUM SPONSORS



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# AGM PLANNING COMMITTEE MESSAGE



Finally, after three years of virtual meetings and conferences, the AGM Planning Committee had the pleasure of organizing an in-person event.

Since 2015, this annual conference uses the designed logo as it represents various senior services coming together to form a unified approach to quality of care for seniors, with nursing homes taking the lead. Starting this year, this conference's theme is *This is long term care in NB (LTC-NB)* as we continue to honour the residents as we continue to work together with partners and stakeholders to provide quality of care for the seniors in NB.

This conference includes a fantastic speaker line-up! The AGM Planning Committee reached out to a nice variety of topics that touch the daily lives of the leaders of the Long-Term Care sector. We will start our education day with a clinical lens, Dr. Katherine McGilton will share best practices in LTC homes, and finish our day with the vibrant speaker, Martin Latulippe. Don't forget to meet the many sponsors and exhibitors eager to meet you! And of course, a chance to win fantastic prizes with the Event Passport.

I want to give a special shout out to the AGM Planning Committee members; Amélie Deschênes (Administrator at Les Résidences Jodin) and Ryan MacDonald (Director of Nursing at Westford Nursing Home) for their dedication and assistance with organizing another successful event.

Enjoy the conference!

**Mélanie Eva**  
AGM Planning Committee Chair  
Administrative Coordinator, NBANH

## NBANH STAFF

**Julie Weir**  
CEO

**Navy Vezina**  
Legal Counsel

**Jennifer Boyd**  
Labour Relations & HR Officer

**Emma Bradford**  
Recruitment & Retention Coordinator

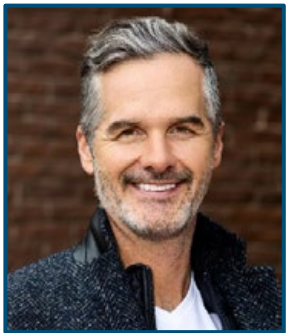
**Samantha Hachey**  
Director of Member Services

**Mélanie Eva**  
Administrative Coordinator

**Nicole Delamere**  
Executive Assistant

**JODI HALL****CEO, Canadian Association for Long Term Care (CALTC)**

Jodi Hall is the CEO for the Canadian Association for Long Term Care (CALTC). Previously, she served as Executive Director of the New Brunswick Association of Nursing Homes, President of the New Brunswick Continuing Care Safety Association and Co-Chair of the Collaborative for Healthy Aging and Care which works to create a shared conversation among stakeholders on the aging experience in New Brunswick. Jodi also previously served in a range of leadership positions, including as Administrator of a Long Term Care home in New Brunswick. In addition to her work in Atlantic Canada, Jodi was no stranger to CALTC prior to starting in the CEO position, as she served as CALTC's Chairperson for two years.

**MARTIN LATULIPPE****Entrepreneur, Author and Mentor**

Martin has accompanied tens of thousands of individuals and hundreds of world-class organizations to maximize their potential and their business development. Drawing on his experience of collaborating with the best organizations in the world, Martin has since 2011 begun to offer his expertise in the world of Web entrepreneurship and trained several of the new Web leaders who have experienced spectacular rises in terms of turnover, audience and impact in fields as varied as health, mindfulness, meditation, fitness, yoga, business development, coaching, weight loss, financial management, sales physical

products and dozens of other topics.

A committed citizen, Martin was presented with the Peter Legg Philanthropic Award in 2011 for his lifetime philanthropic contributions and in 2016 he became the youngest speaker in Canada to be inducted into the Hall of Fame (HoF) of Speakers in Canada (CAPS). Former captain of the Canadian ice hockey team at the 2001 Universiade where he won the silver medal, Martin is to this day one of the only French-speaking speakers to have shared the stage, in English, with certain entrepreneurial leaders of this world.

**DR KATHERINE MCGILTON, PHD, RN, FAAN****Senior Scientist, KITE (TRI)****Research Division Head, KITE (TRI)**

Dr. McGilton's research program integrates research, practice and policy in long-term care and rehabilitation care. Her research program focuses on three complementary objectives: 1) understanding and improving interactions between staff and residents in long-term care; 2) the supportive leadership capacity of staff in long-term care; and 3) interdisciplinary care delivery models for older adults with cognitive impairment that enhance the appropriateness and effectiveness of care. The results of this research program have led to innovations in models of care and positive outcomes for older adults

and staff in long-term care and rehabilitation environments that have been translated to protocols that guide the provision of care in these settings.



**MONIQUE GALLIE**  
**Strategic advisor**

Monique Gallie has consulted with business executives, coached numerous executive leaders and trained regional audiences, both in private and public sectors for many years. With over 20 years' experience in the leadership and human resources fields, Monique is known as having strategic abilities in aligning the organization's human capital towards increased organizational effectiveness and productivity.

Monique is a Chartered Professional in Human Resources (CPHR), with a Bachelor's degree in Psychology, a Master's in Counselling, and a diploma in Mediation, Negotiation, Mediation and Conflict Resolution. She teaches conflict resolution in the Executive Leadership program at Université de Moncton and is certified in Lead Management, Emotional Intelligence, Insights, and Myers-Briggs Type.



**SARAH HINES**  
**Founder and Grief Advocate**  
**Grief Advocacy, Inc.**

I have sat beside and served those at the end of life and also their loved ones through grief for over 20 years. From caring for palliative adults and children to now building healthcare grief care programs, my experience has been wonderfully rewarding and deeply humbling. Caring for people in these precious moments was such a contradiction to being an Executive Leader for technology organizations until it all came crashing together. On November 2, 2015 my best friend died suddenly. My experience through her death while leading a team was not only isolating but I was riddled with guilt and shame. After all, we should power through these things, shouldn't we?

It was shortly after my friend's death and after speaking to many grievors about their return to work experience that I made it my mission to bring grief inclusivity into the workplace. I made the leap from executive leadership to creating Grief Advocacy. Grief Advocacy creates opportunities for healthcare organizations to value and honour employees' personal experiences and helps them build meaningful care for residents and patients again. My team and I are deeply honoured to be there for you and our vision is to ensure that healthcare workers are empowered to find their passion and purpose for caregiving again.



**ALYSON TOWNSEND**  
**Mediator and Facilitator**  
**Resonance Inc.**

Alyson is a proven leader. She is a member in good standing of the Law Society of New Brunswick as well as a certified mediator and trained facilitator. She received her Institute of Corporate Directors designation in 2018. Her results-oriented, ethical approach led to the growth and success of a national industry association for broadband companies, that she co-founded in 1994. In 2017, with Trisha Perry, she founded Resonance Inc. a company devoted to making workplaces better.

Based in New Brunswick and providing services to all Maritime provinces, Resonance Inc., is a multidisciplinary workplace services firm offering clients structural governance and strategic planning, conflict resilience and resolution processes, workplace investigations, management and employee training and general employment law.



# EVENT PASSPORT

Play the game found in your delegate's bag for a chance to win an Apple iPad or incredible regional wellness activities. Accomplish each activity for your chance to win! The winners will be announced during the banquet.

A big shout out to the **In Kind Sponsors** for the Regional Prizes!

Delta Beauséjour  
Magic Mountain  
Hopewell Rocks  
Squire Green Golf  
Hilton Saint John  
Kingsbrae Botanical Garden  
Beaverbrook Art Gallery

Mountain Woods Golf  
Museum Resurgo  
Villégiature deux rivières  
Pays de la Sagouine  
Huntsman Aquarium  
Delta Fredericton  
The Sweat Club



## GOLD SPONSORS



## SILVER SPONSORS



## BRONZE SPONSOR



WEDNESDAY, MAY 17<sup>TH</sup> 2023

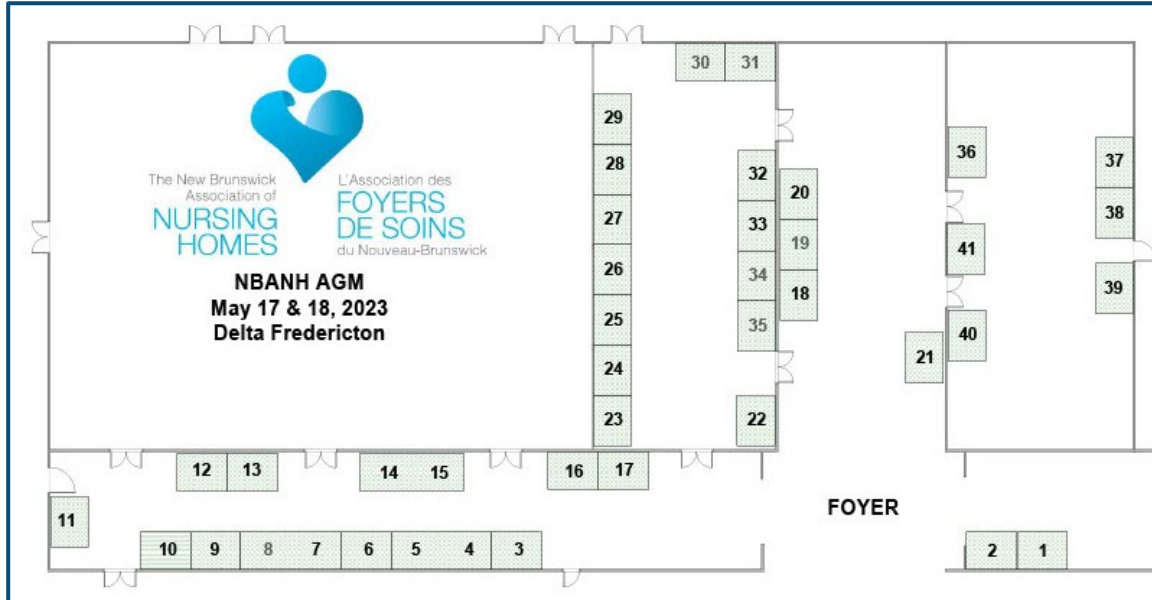
TIME   ROOM	ACTIVITY
8:00 am – 4:00 pm Foyer	<b>Registration</b>
10:00 am – 1:00 pm Ballroom ABC	<b>Governance Session &amp; President’s Luncheon</b> <ul style="list-style-type: none"> <li>Part 1: Good Governance by Resonance Inc.</li> <li>President’s Luncheon with Roger Levesque, NBANH President</li> </ul> <i>Board members and Administrators Only. Registration required as lunch will be provided. Simultaneous translation available.</i>
11:00 am – 1:00pm Victoria Room	<b>DON/DOC Education Session   Maxime Labbé, Montana Consulting Group</b> <i>Registration required as lunch will be provided.</i>
1:30pm – 3:00 pm Ballroom ABC	<b>AGM Business Meeting</b> <i>Simultaneous translation available.</i>
3:00 pm- 3:30 pm Ballroom ABC	<b>AGM Business Meeting   New Brunswick Continuing Care Safety Association</b> <i>Simultaneous translation available.</i>
3:30 pm – 4:00 pm Victoria Room	<b>Information Session   Telus Health</b> Employee and Family Assistance Program (EFAP)
3:00 pm-4:30 pm Ballroom DE, Governor’s Ballroom and Atrium	<b>Tradeshow   50+ Exhibitors</b> <i>Take a picture with your favorite colleague at our selfie wall located in the tradeshow area. Prints only available at this time, and don’t forget your event passport!</i>
6:00 pm- 6:30 pm Victoria Room	<b>Information Session   Chandler Sales</b> MillerKnoll   Human-Centered Solutions for Senior Living
6:30 pm – 8:00 pm Ballroom ABC	<b>Opening Ceremonies</b>  Please join us to celebrate the opening of our Annual General Meeting. We will be joined by minister Hon. Brenda Murphy, Lieutenant Governor of New Brunswick, Hon. Dorothy Shephard, Minister of Social Development, and other dignitaries. We have the honour to present the sector awards followed by a Keynote address by Jodi Hall, CEO for the Canadian Association for Long Term Care.  <i>Simultaneous translation available.</i>
8:00 pm – 10:00 pm Tradeshow Area	<b>Exhibitor’s Reception</b>  Please join us for a reception among our exhibitors. You will have the opportunity to check the many valuable services and products available, as well as network with your colleagues from around the province.  <i>Enjoy local jazz music performed by Garry Hansen, Chad Ball and Jorian Hapeman. Wine and Hors d’oeuvres will be served. Cash bar available.</i>

\*Green cells are for New Brunswick Association of Nursing Home members only.

## THURSDAY, MAY 18<sup>TH</sup> 2023

TIME   ROOM	ACTIVITY
7:30am – 9:00 am Tradeshow Area	<b>Breakfast Buffet</b>
7:45 am – 8:15 am	<b>Wellness Activity   Walking the Fredericton Green</b> Meet us in the lobby of the Delta!
7:30 am – 1:30 pm Tradeshow Area	<b>Tradeshow   50 + exhibitors</b> <i>Make sure you make your way around the tradeshow. The more you network, the more you have a chance of winning a prize!</i>
9:00 am – 10:15 am Ballroom ABC	<b>Best Practices in LTC Homes: Raising the Bar   Dr. Katherine McGilton, PhD, RN, FAAN</b> <i>English presentation. Simultaneous translation available.</i>
10:15 am – 10:45 am Tradeshow Area	<b>Coffee Break</b>
10:45 am – 12:00 pm Ballroom ABC	<b>How to manage conflicts at work; 3 effective methods   Monique Gallie</b> <i>French presentation. Simultaneous translation available.</i>
12:00 pm – 1:30 pm Tradeshow Area	<b>Lunch Buffet</b>
1:00 pm – 1:30 pm Victoria Room	<b>Education Session   Complete Purchasing Services Inc.</b> “Are we ready for our future customers” Approaching senior services from a consumer perspective.
1:30 pm – 2:40 pm Ballroom ABC	<b>Honouring Caregiver Grief   Sarah Hines</b> <i>English presentation. Simultaneous translation available.</i>
2:50 pm – 4:00 pm Ballroom ABC	<b>Pour Your Heart into It   Martin LaTulippe</b> <i>French presentation. Simultaneous translation available.</i>
4:00 pm – 4:30 pm Victoria Room	<b>Information Session   Logibec</b> <i>The Increasing Need for Healthcare-Specific Staff Scheduling Solutions</i>
4:30 pm – 6:00 pm	Free Time
6:00 pm – 6:30 pm Foyer	<b>Cocktail Reception</b> <i>Cash Bar.</i>
6:30 pm – 10:30 pm Ballroom ABC	<p><b>Banquet and Dance</b></p> <p>We are going to finish this conference with a BANG! During the meal, we will enjoy acoustic music by <b>Adam Robichaud</b> then dance to the music performed by <b>Certified!</b></p> 





Booth	Company	Booth	Company
1	SPA-LTC Initiative	22	Span Medical Products Canada
2	Associated Health Systems Inc.	23	Convergent Technologies Ltd.
3	DLCANA	24	Cardinal Health Canada
4&5	Lawtons Drugs	25	wissner-bosserhoff
6	Plan A	26	First Quality Products Inc.
7	Dallas Mercer Consulting	27	Medline Canada
8	Logibec	28	Broda Seating
9	Marsh	29	BD Canada
10	Arjo Canada Inc.	30	Canada Med Cart
11	StaffScheduleCare	31	Complete Purchasing Services Inc.
12	Panasonic	32	HUB International
13	Ascom	33	Deluxe
14	Assumption Life - Assomption Vie	34	Abatement Technologies
15	Ambient Activity	35	The Stevens Company
16	Chandler Sales	36	Corrigan HR Consulting Inc
17	SGP Purchasing Partner Network	37	Intellicare Furniture
18	Staples Professional	38	Nursing Home Without Walls
19	Essity	39	AbbVie Corporation
20	Alloray	40	Kredl's Corner Market   Mrs. Dunster's
21	Crestline Coach Ltd.	41	Joerns Healthcare Canada

## EXHIBIT HOURS

### Wednesday, May 17th, 2023

3 pm - 4:30 pm Exhibits are Open!  
8:00 pm – 10 pm Exhibitor's Reception

### Thursday, May 18th, 2023

7:30 am – 1:30 pm Exhibits are open! The food will be served in the tradeshow space.



# SPONSORS AND EXHIBITORS

## ASSUMPTION LIFE

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Protect your employees and their loved ones from the unexpected. Assumption Life's Group Life Insurance products give you the flexibility to choose the best solution for your most important asset - your people. Through its team of highly qualified representative and prominent partners, Assumption Life offers a full range of products including group benefits, life insurance and wealth management. As a proud local partner, they are committed to provide the best possible service. Assumption Life is a proud NBANH Corporate Member since 2013.

## COMPLETE PURCHASING SERVICES INC.

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As a Complete Purchasing Services member, you'll experience benefits that extend beyond products & services – you have a partner who cares about the people you work with and serve. We enable our members to save time and money by providing them with the right products & services at the right price, including tools and resources that streamline the workflow for their operations. To learn more about the benefits of the COMPLETE program, please visit [www.eCPS.ca](http://www.eCPS.ca) > Success Stories.

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506.961.2679 or [macadam-chris@avendra.com](mailto:macadam-chris@avendra.com)  
**Visit / Visiter:** [eCPS.ca](http://eCPS.ca)



## CONNOR, CLARK & LUNN INVESTMENT MANAGEMENT LTD.

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CONNOR, CLARK & LUNN

INVESTMENT MANAGEMENT

Founded in 1982, Connor, Clark & Lunn Investment Management Ltd. (CC&L) is one of the largest independently owned investment management firms in Canada. We offer a diverse array of investment services including equity, fixed income, balanced and alternative solutions including portable alpha, market neutral and absolute return strategies.

## LAWTONS DRUGS

Platinum Sponsor

**Lawtons**  
DRUGS

For over 40 years, Lawtons Drugs has proudly provided pharmacy services to facility partners including: long term care, assisted living, retirement living, independent living, addiction centers, mental health facilities, and special care. Our long-standing relationships and invaluable experiences with our facility partners drive the evolution and innovation of our service offerings. With dedicated fulfillment centers throughout Atlantic Canada servicing our continuing care partners, we are able to offer customized solutions and specialized care focused on safety and resident health. Although we have the national strength, support and resources of our parent company Sobeys Inc., it is the local focus of our community pharmacy teams that we consider our greatest asset. We are proud to be a Corporate member of NBANH.

## TELUS HEALTH

Platinum Sponsor

 TELUS Health

Reimagining employee health and wellbeing. A transformational journey - LifeWorks becomes TELUS Health. In 2022, we joined forces with TELUS Health to support employers around the globe with health and wellbeing solutions encompassing physical, mental and financial health. Together, we're combining world-leading digital and in-person health and wellbeing services to empower individuals to live their healthiest lives. Since 2008, TELUS Health has strategically invested in building innovative capabilities that reimagine the way health is delivered and experienced. Today, at TELUS Health, we are uniquely positioned to drive remarkable health and wellbeing experiences for our customers and the individuals we serve around the world.

## FIERA CAPITAL CORPORATION

Gold Sponsor



Fiera Capital Corporation is an independent asset management firm with a growing global presence and approximately C\$188.3 billion in AUM as at December 31, 2021. We deliver customized multi-asset solutions across public and private market asset classes to institutional, financial intermediary and private wealth clients across North America, Europe and key markets in Asia. We strive to be at the forefront of investment-management science and we are passionate about creating sustainable wealth for clients.

**FIERACAPITAL**

## HUB INTERNATIONAL

Platinum Sponsor

 HUB

Hub International is a leading full-service global insurance broker providing business insurance, employee benefits, personal insurance, and risk management services. When you partner with us, you're at the center of a vast network of experts dedicated to helping you prepare for the unexpected. We put you in control, with advice on how to confidently navigate change, and strategies tailored to support and engage your people. Learn more at [hubemployeebenefits.ca](https://hubemployeebenefits.ca).

**MARSH CANADA LIMITED**  
Gold Sponsor



Marsh is a global leader in insurance broking and risk management. In more than 130 countries, our experts in every facet of risk and across industries help clients to anticipate, quantify, and more fully understand the range of risks they face. In today's increasingly uncertain global business environment, Marsh helps clients to thrive and survive. We work with clients of all sizes to define, design, and deliver innovative solutions to better quantify and manage risk. To every client interaction, we bring an unmatched combination of deep intellectual capital, industry-specific expertise, global experience, and collaboration. We offer risk management, risk consulting, insurance broking, alternative risk financing, and insurance program management services to businesses, government entities, organizations, and individuals around the world. Marsh is a wholly owned subsidiary of Marsh & McLennan Companies (NYSE: MMC), the leading global professional services firm in the areas of risk, strategy and people.

**JARISLOWSKY, FRASER LIMITED**  
Silver Sponsor

**JARISLOWSKY FRASER**

GLOBAL INVESTMENT MANAGEMENT

Jarislowky, Fraser Limited is a registered portfolio management firm. Founded in 1955 as a research boutique, Jarislowky Fraser today manages the portfolios of pension funds, foundations and endowments, corporations and individuals in Canada and internationally — representing more than CA\$62 billion in assets under management. Our mission is to grow our clients' capital in a lower risk manner. We achieve this by adding value through rigorous fundamental research, a disciplined investment process and integrating material environmental, social and governance factors into our investment decisions.

**CONNOR, CLARK LUNN**  
INVESTMENT MANAGEMENT

**We are proud to support NBANH**

**Nous sommes fiers de supporter l'AFSNB**

**CONNOR, CLARK LUNN**  
GESTION DE PLACEMENTS



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Fier d'être commanditaire platine de l'AGA 2023 de l'Association des foyers de soins du N.-B.

Your Partners in Continuing Care  
Vos partenaires en soins continus



## JOHNSON INSURANCE

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Johnson Insurance has been offering home and car insurance coverage to healthcare professionals for 30+ years. As one of our trusted partners, Johnson offers employees of NBANH member organizations specially designed policies and preferred rates. Call Johnson to see how much you could save. 1-877-732-6714 Johnson.ca/healthcare. A NBANH Corporate Member since 2016.

## ABATEMENT TECHNOLOGIES

*Corporate Member*



Abatement Technologies is a leader in innovative and reliable indoor air quality solutions. We help contractors, property managers, and infection control specialists create safer environments by clearing the air of hazardous particles, organic compounds, and pathogens. We work with a variety of organizations helping them effectively control the air quality in applications from construction zones in critical environments like hospitals and clean rooms, to outbreak response centers and hospitals that need to expand their patient isolation capacity.

## ABBVIE

Residents First Program which is a patient support program for residents living with focal spasticity.



## ALLORAY

*Corporate Member*



We are a national floorcovering company that provides commercial flooring products and solutions to the Long Term Care industry. Established in 1971, we have been working hand in hand with our customers for over 50 years.

## AMBIENT ACTIVITY

*Corporate Member*



Ambient Activity is a Canadian company dedicated to improving dementia care through the design and use of ambient activities, readily accessible in the environment and available for anytime use. By providing non-pharmaceutical, appropriately designed ambient technology interventions to reduce the impact of responsive behaviours, we improve the quality of life and health of individuals living with dementia, as well as reduce care-provider burden placed on LTC staff and family members/visitors.

## ASSOCIATED HEALTH SYSTEMS INC



For more than 25 years, Associated Health Systems has partnered with hundreds of healthcare facilities across Canada with our innovative fall management solutions helping to improve patient and resident care. Our fall reduction/injury prevention products represent our most advanced fall management solutions while allowing your facility to take its program to another level in terms of quality, safety and efficiency. It is also a way to support cost-saving goals—empowering you to reduce the incidence of falls and drive operational efficiencies through greater standardization across your organization. To create a safe and comfortable environment offering individuals with special needs and challenging conditions the autonomy to engage and satisfy their perceptual needs. Because it does not rely on verbal communication, Multi-Sensory therapy can reach those who would otherwise be almost impossible to connect with. Moreover, this client-centered philosophy can greatly improve the quality of life for people with disabilities and other limiting conditions.



## ARJO CANADA INC.



At Arjo, we believe that empowering movement within healthcare environments is essential to quality care. Our products and solutions are designed to promote a safe and dignified experience through patient handling, medical beds, personal hygiene, disinfection, and the prevention of pressure injuries and venous thromboembolism. With over 65 years caring for patients and healthcare professionals, we are committed to driving healthier outcomes for people facing mobility challenges.

## ASCOM TELLIGENCE®



The Patient Response System. Bringing together clinical information for more responsive patient-centric care. The Patient Response System: Elevating nurse call for unsurpassed patient-centric care.

## BD CANADA



Advancing the world of health™. BD is one of the largest global medical technology companies in the world and is advancing the world of health™ by improving medical discovery, diagnostics and the delivery of care. The company supports the heroes on the frontlines of healthcare by developing innovative technology, services and solutions that help advance both clinical therapy for patients and clinical process for healthcare providers. BD and its 75,000 employees have a passion and commitment to help enhance the safety and efficiency of clinicians' care delivery process, enable laboratory scientists to accurately detect disease and advance researchers' capabilities to develop the next generation of diagnostics and therapeutics. BD has a presence in virtually every country and partners with organizations around the world to address some of the most challenging global health issues. By working in close collaboration with customers, BD can help enhance outcomes, lower costs, increase efficiencies, improve safety and expand access to healthcare.



### Creating innovative wellbeing solutions.

Telus Health (formerly LifeWorks) is pleased to be the Platinum Sponsor for this year's AGM and Conference. We are proud of our long partnership with the New Brunswick Association of Nursing Homes Inc. and look forward to many more years of successful support.

Offering an employee and family assistance program means that your staff has access to a safe, confidential resource to manage stressful circumstances and personal issues. Around-the-clock access to professional assessments and counselling is a tremendous asset for employees navigating complex life challenges like finances, relationships, retirement and health concerns.

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Broda has been the leader in long-term care seating for over 40 years. Our wheelchairs provide comfort in long-term and complex care covering mobility, rehab, shower, commode, rocker, and glider with tilt-in-space and recline positioning and seating. Our mission is to provide exceptional comfort for individuals who need clinically proven support in assisted living, skilled nursing, hospice and palliative care, home health, acute care and independent living and other healthcare environments.

## CANADA MEDCART

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Canada Medcart offers you the lightest, most ergonomic Long Term Care and Retirement Home medcarts available. Our medcarts are designed based upon the recommendations of a study of LTC medcarts. Canada Medcart carts include ergonomic features like aluminum construction which reduces the weight of our carts to reduce back strain from pushing a heavy cart and a lower, correct working surface height to reduce shoulder and back strain. Our Side by Side cart features a waist high narcotics drawer to reduce the strain of repeated bending to reach narcotics stored in a bottom drawer. Canada Medcart also offers a new Power Assist medcart to eliminate the effort to push a medcart! Canada Medcart is Canadian owned. Our medcarts are designed by Canadians for Canadian medication packaging. Canada Medcart is located in Toronto which means quicker delivery of carts and replacement parts than other companies without Canadian facilities to support Canadian business. Canada Medcart “makes an LTC nurses’ life a little easier”.

## CARDINAL HEALTH

Cardinal Health brings scaled solutions that help our customers thrive in a changing world. We utilize our capacity and knowledge to create value across the continuum of care. We are humble partners, striving to make healthcare more efficient—allowing providers to do what they do best—caring for their residents and patients. Ask us about our PPE! Cardinal Health offers our long term care and retirement home customers unique programs such as our S.A.F.E. Falls Prevention, Infection Control and Planning and our New Home Build and Redevelopment Programs. For more information, please contact your local territory manager.



## CHANDLER SALES

*Corporate Member*



At Chandler, we help Atlantic Canadian businesses grow. Our sales team is working every day to get you the products and services you need when you need them, and our selection is second-to-none. Most importantly your Chandler representative wants to be part of your team, helping you succeed every day. Whether you need office furniture, sanitation supplies, a full security system, safety equipment, or countless other business solutions, we’ve got them! Our delivery vehicles will get your order to you fast, and you’re always covered by our “satisfaction guaranteed” promise.

## CORRIGAN HR CONSULTING INC.

Corrigan HR Consulting Inc. is very pleased to be attending the NBANH AGM. With several years of experience conducting thorough and unbiased workplace investigations, we have the skills and expertise needed to provide you with clear fact-finding reports that will allow you to understand issues in your workplace. We will work closely with you to understand your concerns and ensure that the investigation is conducted in a timely and thorough manner. We will ensure that the report produced will be able to withstand scrutiny. We also offer training tailored to your specific needs. Let us bring our expertise to your workplace and assist you with your workplace issues. [www.CorriganHR.com](http://www.CorriganHR.com)



**CONVERGINT TECHNOLOGIES LTD.**  
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Convergent Technologies (formerly Dramis Communications Solutions Ltd. in Atlantic Canada) is a global Security and Communications integrator formed in 2001. In February of 2022, the former Dramis Communications Solutions was acquired by Convergent. In 2023 we continue to support our Health Care clients globally and specifically in Long Term Care facilities across Atlantic Canada. Continuing the service excellence of Dramis, we at Convergent strive “to be our customer’s best service provider”. Convergent has the trusted expertise to put the latest technology in place that offers reliable, secure operations. As a single source provider, Convergent integrates multiple communications tools and technologies resulting in immediate patient-to-staff communication, front-line mobility, and useful reporting tools, including call resolution times. Most importantly though, our systems offer a high quality of care contributing to resident satisfaction. We are a proud supporter and Corporate Member of the NB Association of Nursing Homes.

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Crestline is Canada’s premier bus dealer. Since 1975, Crestline has been serving health care institutions with reliable and quality bus options for safe and comfortable transportation. With the broadest wheelchair-accessible bus product range and our unique background in ambulance manufacturing, we are an ideal partner for health care facilities. A NBANH Corporate Member since 2013.

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## DALLAS MERCER CONSULTING (DMC)

Corporate Member



Founded in 2002, DMC fulfills the employer role in the management of claims for workers' compensation and sick leave across Canada. With offices in Nova Scotia, New Brunswick, and Newfoundland and Labrador, DMC ensures effective and proactive case management systems are in place to reduce claim durations so that workers are safely engaged in Stay at Work/Return to Work initiatives for the benefit of all stakeholders. Services include WCB claims and sick leave management, return-to-work planning, and support, liaising with WCB, insurance companies and healthcare providers, developing customized training, and appeals representation. In addition, DMC provides occupational health & safety training, industrial hygiene services, ergonomic assessments, and psychological/organizational health education services.

## DLCANA INC.

Corporate Member



DLCANA Inc is a distributor that provides mobility solutions In Canada from Physio Trace Canadian made patient slings & Etac a world-leading developer of ergonomic mobility aids for people at all stages of life – from small children to the elderly. DLCANA offers state-of-the-art products for numerous care situations, that aim to enhance activity regardless of physical circumstances. Our heart lies in the solutions that optimizes the quality of life for the individual, their family, and caregivers. The selection of premium products for patient handling, hygiene and fall prevention will always be a top priority. A NBANH Corporate Member since 2019.

## ESSITY

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Essity (formerly SCA) is a leading global hygiene and health company. In North America, Essity develops and produces the leading global brands TENA, JOBST, Actimove and Leukomed. At TENA, we are committed to providing better continence care for all, and we understand that each situation and individual is unique. With 50 years of experience, we partner with you to tailor solutions that offer optimum fit and functionality, improving quality of care. We support you in delivering rewarding continence care that improves your residents' quality of life, and the efficiency of your Long-Term Care Home.

## INTELLICARE FURNITURE

Exclusively serving the healthcare industry since 1999, Intellicare Furniture manufactures exceptional quality furnishings for assisted living homes, hospitals, medical clinics, and other healthcare facilities with distribution across North America. All our case good products are Canadian-designed and manufactured in our 50,000 square foot factory facility located in Mississauga, Ontario.



## JOERNS HEALTHCARE

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Joerns Healthcare is a leading manufacturer of electric adjustable beds, patient lifting devices, and therapeutic support surfaces. We simplify customer clinical operations by optimizing efficiencies, removing cost and standardizing care through evidence-based technology, therapies, and services.

## KREDL'S CORNER MARKET | MRS DUNSTER'S

Based in Sussex and Moncton, Mrs. Dunster's has grown to become the largest family owned and operated bakery in Atlantic Canada. We offer a wide range of baked goods including a special group of products developed specifically for healthcare. Kredl's Corner Market opened as a farm stand in 1980 and now boasts the largest selection of locally grown, raised or manufactured products in the province. Kredl's is establishing itself as a wholesale distribution hub for local produce, protein and meals in NB. Kredl's also has a large commercial kitchen where we produce a wide assortment of ready-made meals including soups, beans, quiche, turkey pot pie, shepherd's pie and more. We use local ingredients and distribute to healthcare institutions throughout the province.



## LOGIBEC

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Logibec is the leader in the development and implementation of IT ecosystems in healthcare. With nearly 40 years of experience in the industry, Logibec continues to innovate and develop technology solutions that enable its customers patient care optimization.



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Medline | Medical Mart has provided exceptional service and quality medical products to the Canadian health care industry for over 30 years. Our passion for purpose is Together Improving Lives - this means being deeply committed to the health and wellbeing of our customers, employees, partners and community. We stand at the forefront of healthcare, providing expertise and a breadth of solutions for every care setting. We deliver innovative solutions for today's leading health care providers. We offer solutions to enhance patient care, improve clinical outcomes, drive effective cost management and provide prompt access to the health care products our customers need. We have access to over 80,000 medical products from 800 manufacturers across the globe, and offer our customers next-day service. Medline | Medical Mart has aligned its business strategy and integrated supply chain processes to meet the unique demands of each market segment. With 550+ employees, including 125 dedicated sales and clinical professionals, nine distribution centres located coast to coast, and annual revenues of over \$700M, we are proud to serve the needs of Canadian healthcare coast-to-coast.

## NURSING HOME WITHOUT WALLS

Nursing Home Without Walls for aging at home is in expansion through Social Development funding. Come find out about NHWW from the coordinators of the four pilot project sites who can speak to what they are doing, what services are being provided, the impact of the project and how they are helping older adults age at home.



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## SPA-LTC INITIATIVE

Corporate Member

Healthy Seniors Pilot Project Research team- Scaling-Up the SPA-LTC Palliative Program in Long-Term Care Homes in New Brunswick. Through funding allocated from the Healthy Seniors Pilot Program in New Brunswick, our team will engage in research throughout 2023/24 to support LTC homes in New Brunswick in implementing a palliative program and building staff capacity for a palliative approach. The goal of the proposed knowledge mobilization project is to increase the uptake of a palliative program in LTC homes tailored to the unique needs of communities across New Brunswick and build capacity of frontline staff and healthcare students for a palliative approach.



## SPAN MEDICAL PRODUCTS CANADA

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Span-America Medical Systems, Inc. designs and manufactures a complete line of products for safe patient handling and pressure redistribution. Product include: specialty bed frames, therapeutic support surfaces – both powered and non-powered – overhead and floor lifts and a full line of reusable and disposable slings. Other offerings include wheelchair cushions, therapeutic overlays, patient positioners, and Selan® skin care products.



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